

## **MyBLUPHORIA member benefits**

MyBLUPHORIA Members have the opportunity to collect palms from the MyBLUPHORIA companies listed under (1) in the cases specified under (2) or to receive them as a gift and redeem them for the benefits listed under (3). The MyBLUPHORIA member conditions always apply.

### **1 MyBLUPHORIA companies (participants)**

- Thermen & Badewelt Euskirchen
- Thermen & Badewelt Sinsheim
- Bathing paradise in the Black Forest
- BLUPHORIA

### **2 Collect palms (palm authorisation and gifts)**

**2.1** The following services, which the member books and pays for in full via the BLUPHORIA app, are entitled to a palm:

- 4 hours Vitaltherme & sauna
- Day ticket Vitaltherme & Sauna
- 4 hours of palm paradise
- Day ticket palm paradise
- 4 hours Galaxy
- Galaxy day ticket
- Single lounge, double lounge, shell or similar.
- Massage services
- Purchase of vouchers, admission vouchers, massage vouchers, etc.

The palm credit is automatically applied to all transactions made in the app. Bookings for the sports pool and shipping costs are excluded. In the case of ticket purchases, palms are only credited for your own ticket. When ordering multiple tickets, the ticket with the highest value will be credited to the MyBLUPHORIA ID that makes the purchase. The second ticket will be credited to another MyBLUPHORIA ID, provided this was specified during the ordering process, and so on. If no further MyBLUPHORIA ID was specified, all further tickets will not be credited to any account.

**2.2** The following palm gifts can be added:

- 250 palms for a birthday
- 500 palms with successful registration to MyBLUPHORIA

### **3 Redeem palms**

**3.1** Members can redeem palm credits to the value of one euro per 10 palms in accordance with the MyBLU- PHORIA Member Terms and Conditions at all MyBLUPHORIA companies in accordance with Section 1.

**3.2** The following benefits are redeemable:

- 4 hours Vitaltherme & sauna
- Day ticket Vitaltherme & Sauna
- 4 hours of palm paradise
- Day ticket palm paradise
- 4 hours Ticket Galaxy
- Galaxy day ticket
- Sports pool tickets
- Single lounge, double lounge, shell or similar.
- Massage services
- Value vouchers, admission vouchers, massage vouchers, etc.
- BLUPHORIA products